

November 16, 2012



CUSTOMER NOTICE

Christmas Trading

Dear Valued Customers,

Please note that during the Christmas/New Year Period, Transtar International Freight will close for business on the following days:

- > **Monday** **24 December 2012** **Closed from 1 pm** (Christmas Eve)
- > **Tuesday** **25 December 2012** **Closed** (Christmas Day Holiday)
- > **Wednesday** **26 December 2012** **Closed** (Boxing Day Holiday)
- > **Thursday** **27 December 2012** **Open normal trading hours**
- > **Friday** **28 December 2012** **Open normal trading hours**
- > **Monday** **31 December 2012** **Closed from 2 pm** (New Years Eve)
- > **Tuesday** **01 January 2013** **Closed** (New Years Day Holiday)

Please also note the majority of transport operators will be closing early on Xmas and New Years Eve with limited scheduling after 12 noon on these days. Please keep this in mind when planning any deliveries and/or empty container pickups. When organising empty container pickups, please email or fax your nominated contact details to us. To ensure all empty containers are collected and dehiired before Monday 24 December 2012 we will require written notification no later than Monday 17 December 2012. For clients taking deliveries during the Christmas and New Year break we will require at least 72 working hours notice for empty pickups to help avoid any additional demurrage charges.

Further to this, we would appreciate if you could please kindly advise us your days of operation over the Christmas/New Year period (if you have not already done so). We will need to plan your upcoming deliveries and to assist you with your special transport requirements during that period. To avoid any unnecessary and additional costs, Transtar do not want to organise transport during the time that you are not operating. However, we can only ensure this does not happen if you advise us of your trading times for this period.

Please send through (by email) your planned breaks or any other important details to your Customer Service Representative, and we will do all that is necessary to make sure everything runs smoothly for you and your company over the Christmas / New Year Break.

Please do not hesitate to contact any of our staff should you have any questions in relation to the above.

Transtar International Freight thank-you for your support and look forward to being of service to you again in 2013.



Transtar International Freight (Aust) Pty Ltd
ABN 85 113 186 280

Melbourne Group H/O
Suite 1, 14 Woodruff St
Port Melbourne VIC 3207
T +61 3 9646 7844
F +61 3 9645 2744
E info@mel.transtar.net

Melbourne Air
T +61 3 8366 1101
E info@mel.transtar.net
Hong Kong Asia H/O
T +852 3104 0510
E info@hkg.transtar.net

Sydney
T +61 2 8556 0500
E info@syd.transtar.net
Shanghai
T +86 21 6341 0201
E info@sha.transtar.net

Brisbane
T +61 7 3257 0072
E info@bne.transtar.net
Shenzhen
T +86 755 2396 0188
E info@szx.transtar.net

Auckland
T +64 9 256 2470
E info@akl.transtar.net
Ningbo
T +86 574 2788 6900
E info@ngb.transtar.net

Singapore
T +65 6226 2677
E info@sin.transtar.net
Qingdao
T +86 532 8091 0596
E info@tao.transtar.net

Bangkok
T +662 689 6226
E info@bkk.transtar.net
Xingang
T +86 22 2318 5025
E info@xgg.transtar.net