

19 February 2013

## CUSTOMER NOTICE

# Side loader Fee in SYD and FRE ports

Dear Valued Customer,

**Re: Side loader fees in effect for Sydney and Fremantle ports**

Both DP World and Patricks terminals have successfully implemented a side loader access levy in Sydney.

*The Sideloader levy for DP World will be: **AUD 54.00** / container (excluding GST) for import containers only, **effective from 1Feb2013***

*The Sideloader levy for Patrick will be: **AUD 35.00** / container ( excluding GST ) for both import and export containers, **effective from 8Feb2013***

DP World has also implemented this charge in Fremantle.

*The Sideloader levy for DP World will be: **AUD 54.00** / container (excluding GST) for import containers only, **effective from 1Jan2013***

Please see attached notifications from both DP World and Patricks.

Transtar has been absorbing this fee since it was introduced; waiting to see if it was going to be accepted by the industry. Now that it has, we now have no choice but to pass on this additional charge – at cost – from the Ports.

Should you have any questions, please don't hesitate to contact your Account Manager. Our aim is to continue to deliver exceptional service to our valued customers 365 days of the year. Thank you in advance for your support.

Kind regards

**Travis Philp**  
Director

**Transtar International Freight (Aust) Pty Ltd**  
ABN 85 113 186 280

**Melbourne Group H/O**  
T +61 3 9646 7844  
E info@mel.transtar.net

**Melbourne Air**  
T +61 3 8366 1101  
E info@mel.transtar.net

**Sydney**  
T +61 2 8556 0500  
E info@syd.transtar.net

**Brisbane**  
T +61 7 3257 0072  
E info@bne.transtar.net

**Auckland**  
T +64 9 256 2470  
E info@akl.transtar.net

**Singapore**  
T +65 6226 2677  
E info@sin.transtar.net

**Bangkok**  
T +662 689 6226  
E info@bkk.transtar.net

**Hong Kong Asia H/O**  
T +852 3104 0510  
E info@hkg.transtar.net

**Shanghai**  
T +86 21 6341 0201  
E info@sha.transtar.net

**Shenzhen**  
T +86 755 2396 0188  
E info@szx.transtar.net

**Ningbo**  
T +86 574 2788 6900  
E info@ngb.transtar.net

**Qingdao**  
T +86 532 8091 0596  
E info@tao.transtar.net

**Xingang**  
T +86 22 2318 5025  
E info@xgg.transtar.net

**Wuhan**  
T +86 27 6566 4010  
E info@wuh.transtar.net